

Transcript of a 911 call to police following the Toys "R" Us shooting on Nov. 28. A small portion of the call was inaudible.

Caller: I got the cops, I got the cops.

Dispatcher: This is 911.

CHP: CHP with a transcript report for up in Palm Desert.

Dispatcher: I'm sorry, what in Palm Desert?

CHP: Toys "R" Us for shots fired at the store.

Caller: Don't do it! ... (Inaudible)

Dispatcher: Ma'am, ma'am.

Caller: Yes?

Dispatcher: I need to get an address.

Caller: Oh my God.

Dispatcher: Ma'am, I need to get an address.

Caller: Okay okay, I'm sorry I'm sorry.

Dispatcher: Can you go somewhere I can hear you?

Caller: Yes, yes, yes. Yes, yes, yes. Our address is 7 (Inaudible) 341 Highway 111.

Dispatcher: 73341?

Caller: 74321 Highway 111.

Dispatcher: 74321.

Caller: I think this guy is dying. Can you ...

Dispatcher: What's the cross street?

Caller: We're off of 111 and Fred Waring.

Dispatcher: Okay, what's going on?

Caller: I don't know. They just started fighting and all I heard was 'He's got a gun' and these two guys they're on the floor and both of them are shot.

Dispatcher: Both of them are shot?

Caller: Yeah

Dispatcher: Who has the gun?

Caller: Uhm, I don't know. One of, I don't know, one of them in a black shirt had a gun. And ...

Dispatcher: Where's the person with the gun?

Caller: He's passed out on the register.

Dispatcher: Okay. He's passed out on the register? Is he shot also?

Caller: Yes. They're both down, they're both down ... there are all kinds of people in the store.

Dispatcher: Is this a business?

Caller: Yes, it's Toys "R" Us.

Dispatcher: It's Toys "R" Us?

Caller: Yes, Toys "R" Us.

Dispatcher: Okay, you need to calm down. Hold on, okay? Calm down. Give me a description of the two people that are down.

Caller: One has a bald head, a black sweatshirt and black jeans on. The other one has a black, a brown sweatshirt, Levi's on and white tennis shoes.

Dispatcher: The second subject that's down, what is he wearing?

Caller: They're both down, they're both down.

Dispatcher: Okay, the second subject — the first person is wearing a black sweatshirt. The second person, what is he ...

Caller: Black sweatshirt, belt, shirt and shorts.

Dispatcher: Okay, I can't hear. Black sweatshirt ...

Caller: Black sweatshirt and black cutoff jeans. The second suspect has on a pair of blue jeans with a brown hoodie and he's on the floor. The cops are coming now. Oh God.

Dispatcher: Are they there? Are the deputies there?

Caller: Yeah, they're here. They're here. They're coming, they're coming. Please, I got two down on the floor. Please, please, please. Okay, the cop's here now.

Dispatcher: Okay, thank you. Bye.

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